

Contact Details

Please note that some of the contact details on this PDF document may not be current.

Please use the following details if you need to contact us:

Telephone: 0844 879 3588

Email: customer.services@gdcgroup.co.uk

The customer support section of our website also features a wide range of information which may be of use to you and is available 24 hours a day. It includes:

- Operating and installation instructions
- Easy 'How to use' guides for storage heaters
- Service and repairs
- Where to buy our products
- Literature downloads
- Heating requirement calculator

Visit - www.dimplex.co.uk/support

Dimplex Cheriton Fire
Model : CHT20

B E A B
Approved

08/18997/0 Issue 0

Dimensions (millimetres)

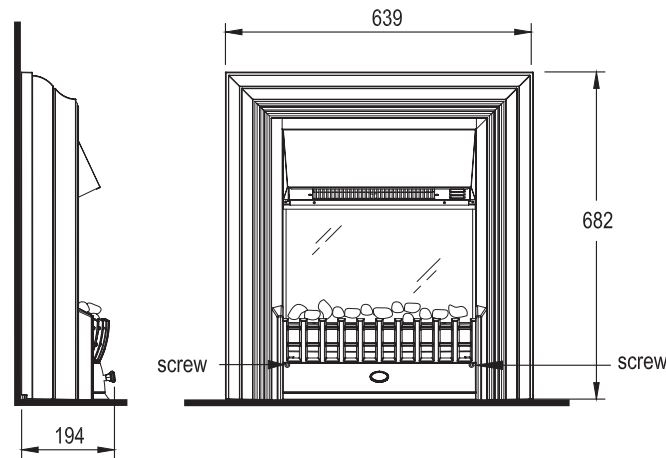


Fig. 1

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.

Important Safety Advice:

When using electrical appliances, Basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

- If the appliance is damaged, check with the supplier before installation and operation.
- Do not use outdoors.
- Do not use in the immediate surroundings of a bath, shower or swimming pool.
- Do not locate the heater immediately below a fixed socket outlet or connection box.
- Do not cover the heater. Do not place material or garments on the heater, or obstruct the air circulation around the heater, for instance by curtains or furniture, as this could cause overheating and a fire risk.
- This appliance is not intended for use by children or other persons without assistance or supervision if their physical, sensory or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.
- Ensure that furniture, curtains or other combustible material are positioned no closer than 1 metre from the heater.
- In the event of a fault unplug the heater.
- Unplug the heater when not required for long periods.
- Although this heater complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.
- The appliance must be positioned so that the plug is accessible.
- If the supply cord is damaged it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.

General

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier. Loose coals are packed separately within the carton. When the heater is assembled the coals are placed on top of the fuel bed.

The heater is designed to be used free-standing.

A 2kw fan heater discreetly positioned in the canopy of the fire provides heating in cold weather. Switching allows half or full heat.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

Please note: Used in an environment where background noise is very low, it may be possible to hear the motor which operates the flame effect. This is normal and should not be a cause for concern.

Electrical

WARNING – THIS APPLIANCE MUST BE EARTHED

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage.

Before switching on, please read the safety warnings and operating instructions.

For your convenience, the heater is fitted with a rewirable plug incorporating a 13 amp fuse. In the event of replacing the fuse in the plug supplied, a 13 amp fuse approved by ASTA to BS1362 must be used.

Operation

The unique flame effect may be enjoyed whether or not the heating elements are in operation.

Controls

The heater controls are located on the right hand side of the canopy heat outlet.

Three switches provide a choice of heat settings. A switch is in the ON position when the red indicator mark on the switch is visible.

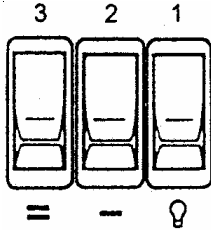


Fig. 2

Switch 1 - Controls the electricity supply to the heater and the flame effect.
Note: This switch must be in the ON position for the heater to operate.

Switch 2 - Provides 1kw heat output.

Switch 3 - Provides 2kw heat output with switch 2.

Maintenance

WARNING – BEFORE UNDERTAKING ANY MAINTENANCE OR CLEANING, REMOVE PLUG OR DISCONNECT FROM THE ELECTRICITY SUPPLY.

Lamp Replacement

There are two lamps located beneath the fuel effect. To gain access to the lamps, remove the coals and place in a container, remove the two screws from the grate (see Fig. 1) and lift out the plastic fuel effect and grate assembly to reveal the lamp. Remove the rotisserie by carefully sliding the rubber connector off the motor shaft. Replace the defective lamp with a 240V 60W E14 SES candle lamp.

Replace plastic fuel effect and grate and place coals back on fuel effect.

Safety cut-out

An automatic cut-out will switch off the heater if for any reason it overheats. This could occur for instance, if the air inlet or outlet were restricted in any way. If the cut-out operates, the heater will switch off. The heater will switch on once the obstruction has been removed and the heater has cooled. If the cut-out continues to operate intermittently, the heater should be switched off and Customer Services contacted.

Cleaning

Before commencing cleaning, unplug the heater and allow it to cool.

The surfaces of the heater should be given an occasional wipe over with a dry soft cloth.

Do not use detergents, abrasive cleaning powder or polish on the body of the heater.

The glass screen should be cleaned carefully with a chamois leather. DO NOT use proprietary cleaners.

To remove any accumulation of dust or fluff the soft brush attachment of a vacuum cleaner should occasionally be used to clean the outlet grille of the fan heater located under the canopy.

To clean the fuel effect, remove the coals and wash in warm water. The plastic tray should be wiped clean with a damp cloth. When dry replace the coals and arrange for best effect.

After Sales Service

Your product is guaranteed for one year from the date of purchase.

Within this period, we undertake to repair or exchange this product free of charge (excluding lamps & subject to availability) provided it has been installed and operated in accordance with these instructions.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales service you should contact our customer services help desk on 0870 727 0101. It would assist us if you can quote the model number, series, date of purchase, and nature of the fault at the time of your call. The customer services help desk will also be able to advise you should you need to purchase any spares.

Please do not return a faulty product to us in the first instance as this may result in loss or damage and delay in providing you with a satisfactory service.

Please retain your receipt as proof of purchase.



The product complies with the European Safety Standards EN60335-2-30 and the European Standard Electromagnetic Compatibility (EMC) EN55014, EN60555-2 and EN60555-3 which cover the essential requirements of EEC Directives 73/23 and 89/336

Glen Dimplex UK Limited
Millbrook House
Grange Drive
Hedge End
Southampton
Hampshire. SO30 2DF

[c] Glen Dimplex UK Limited

UK customer help line (8.00AM – 6.00PM Mon-Fri; 8.30AM-1.00PM Sat)

Customer Services:	Tel.	0870 7270101
	Fax.	0870 7270102
	e-mail	customer.services@glendimplex.com
Republic of Ireland	Tel.	01 8424833