

## Ador Instructions

Remove the fire from the packing, checking that neither the heater nor the power cable has been damaged during transport. Do not operate the heater if damaged. The accessories are found in a box that is packed at the side of the fire. Your fire is guaranteed for one year from the date of purchase. In the unlikely event of a breakdown you have access to our customer services team, simply call **01543 251122** during office hours, 9am – 5pm or e-mail on [info@flameritefires.com](mailto:info@flameritefires.com)

### Installation of fire

**Where a chimney is not blocked off completely it will cause the heater to cut out during use.**

#### **Using as a Hang on the Wall or Floor Standing Fireplace.**

The fire must be positioned so that the plug socket is accessible once the fire has been installed. In the unlikely event of breakdown access must be allowed to the rear so that the fire maybe serviced, do not seal to the wall. The mains cable must therefore be long enough to allow this. If the removal of the plug is absolutely necessary for installation, cut off in an area within 100mm only of the plug itself. Any further may affect your warranty. Where the inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems with the fire. Where a chimney is not blocked off sufficiently, it will cause the heater to cut out and the flame effect to stop or work inefficiently.

#### **Using as a Hang on the Wall.**

The height at which you wish to fix the fire to the wall is up to you, though we recommend 50cm from the floor to the bottom of the fire. The wall bracket should be fixed to the wall with the highest point of the chamfered edge facing forward/upward (Fig.1). The corresponding chamfered edge where the suite is to be hung on the wall bracket can be found 135mm down from the very top, on the back across the suites centre. Once the bracket has been fixed in place, lift and hook onto the upward facing chamfered edge. A second bar should then be added to the underside of the suite (Fig.2). A channel in the underside of the suite will be visible, the bracket should slot into this. Again mark off, remove suite and fit the bracket. Refit the suite, lift and hook onto the upward facing chamfered edge of the top bracket making sure the higher edge of the underside bracket slots into the channel.

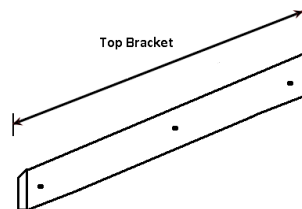


Fig.1

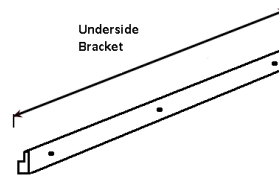


Fig.2

#### **Electrical connections**

Your appliance comes fitted with a plug that incorporates a 13A fuse. The replacement fuses must be 13A and ASTA approved. If the fuse cover is lost the plug must not be used until a replacement cover, of the same colour, is obtained from an electrical retailer.

The appliance is fitted with a moulded plug if it is necessary cut off the plug, for any reason, it must be discarded immediately with the fuse removed. Under no circumstances should any attempt be made to reuse the plug, do not insert into any 13A socket as this could cause a hazard. If the mains cable is damaged it must be replaced by the manufacturer or an authorised technical service centre.

#### **WARNING THIS APPLIANCE MUST BE EARTHED**

##### **IMPORTANT**

The wires in the mains lead are coloured in accordance with the following code.

Green and yellow:	EARTH
Blue:	NEUTRAL
Red:	LIVE

As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings in your plug proceed as follows: -









- The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter E, or coloured green or coloured green and yellow, or marked with the earth symbol
- The wire which is coloured blue must be connected to the terminal in the plug which is marked with the letter N, or coloured black.
- The wire which is coloured brown must be connected to the terminal in the plug which is marked with the letter L, or coloured red.

#### **Fuel Effects**

Once the fire has been installed in the correct position unpack the fuel effect from the accessory box. Pebbles (and wood effect/cost option) maybe arranged in a random formation on top of the fuel bed.

## Operating the fire

### **Controls (can be found on the underside of the top beam)**

- The **main on/off switch** is marked with **I/O** and will need to be switched to **I** to operate the fire. In this position you will be unable to operate the fire further unless the  button on the remote or keypad is pressed first.
- To operate the flame effect (and further functions) simply press and release the  button on the remote or keypad.
- To set the flame effect to your desired brightness press then release **+** or **-** buttons marked either side of the  icon.
- **The heater will always start in the lower setting.** For 1KW of heat, press then release the button marked  **O/I**. To increase the temperature to 2KW press then release button marked  **I/II**. You may alternate from 1KW to 2KW by pressing  **I/II** at anytime. To turn the heater off, press then release the button marked  **O/I**.
- To turn the flame effect off and deactivate the heater and dimmer functions press then release the button marked .
- **Recommended** To turn the fire off completely the **main on/off switch** must be switch back to **O**.

**Areas around the fire will become hot when activated. We strongly recommend small children be kept away from having any direct contact with the appliance by means of fitting a fireguard. This appliance is not intended for use by persons (or children) with reduced physical sensory or mental capabilities or lack of experience or knowledge unless they have been given supervision or instruction concerning the use of the appliance by the person responsible for their safety. Children should be supervised to ensure they do not play with this appliance.**

### **Automatic safety cut out**

The heater is fitted with an automatic cut out to prevent any damage due to overheating. The element will continually and automatically cut out if the airflow is obstructed. **Never** cover the air inlets or outlets. To reset the fire, switch the fire off, disconnect from the mains supply, remove the cause of overheating and allowed to cool for a suitable period then switch the fire back on. **Caution:** In order to avoid a hazard due to inadvertent resetting of the thermal cut out, the appliance must not be supplied through an external switching device, such as a timer, or connected to circuit regularly switched on and off by a utility.

## Maintenance


**Before any maintenance/cleaning is undertaken always disconnect the fire from the mains power supply.**

**Replacing Lamps (Dimmable 240V 5W 3000k E14 LED lamps): Replacements are available from Flamerite Fires [info@flameritefires.com](mailto:info@flameritefires.com)**

Allow a suitable time for the bulbs to cool then remove the pebbles/coal/log fuel effect. Please note that replacement Lamps are only covered by a 2 year warranty from date of purchase. Remove the fuel effect, then remove the fuel bed by pulling the frosted panel upward and outward from under the black screen, the lamps will be visible inside an orange filter. When replacing the frosted panel make sure the very back of the fuel bed sits on top of the mini ledges either side the screen on the very back of the case.

### **Changing or matching remote frequency**

If you receive a replacement remote in case of loss/damage or your remote interferes with another appliance near by you are able to change to an alternative frequency/address by following a simple procedure.

1. Make sure the fire is turned to standby (off, but not from the mains) and the LED on the **manual keypad** is lit.
2. On the **manual keypad** press and hold the heater on & heater Hi/Low buttons together for 5 seconds and the LED will flash.
3. Press the **FIRE ON** or  button on the **remote control**. The fire will turn on & off twice.

The procedure is now complete and the fire is once again ready for use. **(If no illumination turn off main on/off switch and leave for one minute to reset software).**

### **Changing battery in the remote**

Your remote uses a CR2032 Lithium Battery, replacements are available from Flamerite Fires and its stockists (see top of page 1). Ensure battery is disposed of safely. Do not dispose of in fire, do not swallow and keep away from children.

### **Cleaning**

The fire can be cleaned with a damp cloth and non abrasive cleaner. Be sure not to press/rub too hard as to remove the paint.

## Warnings

- Do not use the fire in the vicinity of a bath shower or swimming pool.
- Never use the fire to dry laundry.
- Never install the fire directly underneath a fixed main socket.
- Never cover the appliance during the operation of the fire.
- The use of an extension lead is not recommended.
- Particular caution should be applied to ensure that children do not play with the pebbles/coal.
- As with any electrical appliance whilst the instructions aim to cover as many eventualities as possible, caution and common sense should be applied when operating your appliance, particularly in the vicinity of small children.

## Problem solving

- **No power to the fire:** Check the wall socket, plug and fuse.
- **No illumination:** Make sure fire is turned on. Check heater is working, if not see above.
- **Illumination but no heat:** The safety cut has operated see note on [operating the Fire](#).
- **Noise when illuminated:** Due to moving parts, the electric fire will make a noise.
- **Noise from the heater when in use:** The sound of rushing air is normal.