

## INSTRUCTIONS FOR USE

*Berkeley, Brabazon, Cascade, Mariner, Operetta, Oregon & Stanford*

### GENERAL INSTRUCTIONS

Remove the fire from the packing, checking that neither the heater nor the power cable has been damaged during transport. Do not operate the heater if damaged. The accessories are found in a box that is packed at the side of the fire. Your fire is guaranteed for one year from the date of purchase. In the unlikely event of a breakdown you have access to our customer services team, simply call **01543 251122** during office hours, 9am – 5pm or e-mail on **info@flameritefires.com**

### INSTALLATION OF THE FIRE

Your fire has been designed for use as part of a fireplace mantel and surround suite. A minimum depth of 70mm is required. The standard dimensions of the aperture in the decorative back panel into which the fire fits are height 575mm and width 425mm (16.5" x 22.5") On the Operetta however they are H 575mm (22.5") x W 575mm (22.5").

**IMPORTANT: The fire must be positioned so that the plug socket is accessible once the fire has been installed. In the unlikely event of breakdown access must be allowed for so that the fire may be serviced. This involves the fire being moved forward in order to access the rear. The mains cable must therefore be long enough to allow this. If the removal of the plug is absolutely necessary for installation, cut off in an area within 100mm only of the plug itself. Do not cut the cable fireside of the connector block; doing so will affect your warranty.**

Where the inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems with the fire. Where a chimney is not blocked off sufficiently it may cause the heater to cut out and the flame effect to stop or work poorly.

### Electrical connections

Your appliance comes fitted with a plug that incorporates a 13A fuse. The replacement fuses must be 13A and ASTA approved. If the fuse cover is lost the plug must not be used until a replacement cover, of the same colour, is obtained an electrical retailer.

The appliance is fitted with a moulded plug if it is necessary cut off the plug, for any reason, it must be discarded immediately with the fuse removed. Under no circumstances should any attempt be made to reuse the plug, do not insert into any 13A socket as this could cause a hazard.

### WARNING THIS APPLIANCE MUST BE EARTHED

#### IMPORTANT

The wires in the mains lead are coloured in accordance with the following code.

|                   |         |
|-------------------|---------|
| Green and yellow: | EARTH   |
| Blue:             | NEUTRAL |
| Red:              | LIVE    |

As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings in your plug proceed as follows: -

The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter E, or coloured green or coloured green and yellow, or marked with the earth symbol

The wire which is coloured blue must be connected to the terminal in the plug which is marked with the letter N, or coloured black.

The wire which is coloured brown must be connected to the terminal in the plug which is marked with the letter L, or coloured red.

If the mains cable is damaged it must be replaced by the manufacturer or an authorised technical service centre.








### Fuel Effects (coal or log)

Once the fire has been installed in the correct position, unpack the coal fuel effect found in the accessory box and arrange them in a random formation on top of the fuel bed and behind the metal fret. The log effect is fixed and requires no further work.

### OPERATING THE FIRE

#### Controls

There is a **main on/off switch** under the hood, this is marked with **I/O** and will need to be switched to **I (standby)** to operate the fire. In the **O position (off)** you will be unable to operate the fire. The fire can be operated either by manual (under hood) or remote control.

1. To turn the fire on, simply press and release the **FIRE ON** or  button on the remote or manual keypad.
2. To set the flame effect to your desired brightness press + or - buttons marked **DIMMER1** or  1.
3. For heating the fire must be switched on. To give 1000watts of heat, press then release the button marked **ON/OFF HEAT** or  **O/I**. To increase the temperature to 2000watts press then release button marked **HI/LO** or  **I/II**. You may alternate from 1000watts to 2000watts by pressing **HI/LO** or  **I/II** at anytime. To turn the heater off, press then release the button marked **ON/OFF HEAT**  **O/I**. The heater will always start in the lower setting
4. To turn the fire off press then release the button marked **FIRE OFF** or  .

**Areas around the front of the fire will become hot when the heater is activated. We strongly recommend small children be kept away from having any direct contact with the appliance by means of fitting a fireguard. This appliance is not intended for use by persons (or children) with reduced physical sensory or mental capabilities or lack of experience or knowledge unless they have been given supervision or instruction concerning the use of the appliance by the person responsible for their safety. Children should be supervised to ensure they do not play with this appliance.**

#### Automatic safety cut out

The heater is fitted with an automatic cut out to prevent any damage due to overheating. The heater will automatically cut out if the airflow is obstructed. **Never** cover the air inlets or outlets. To reset the fire, switch the fire off, remove the cause of overheating and allowed to cool for a suitable period then switch the fire back on.

## **MAINTENANCE**

**Before any maintenance/cleaning is undertaken always disconnect the fire from the mains power supply.**

**Replacing Lamps (Dimmable 240V 5W 3000k E14 LED lamps):** Replacements are available from Flamerite Fires [info@flameritefires.com](mailto:info@flameritefires.com)

Allow a suitable time for the bulbs to cool then remove the pebbles/coins/log fuel effect. Please note that replacement Lamps are only covered by a 2 year warranty from date of purchase. Remove the loose fuel effect and the 2 screws at the base of the fret. Remove the fret and replace bulbs then the fret remembering to put back the screws.

### **Replacing light bulbs Cascade**

Remove the loose fuel effect and frame/fret. The frame and fret are held on by 5 bolts, be careful when removing as not to pull entire fire forward damaging the hearth. Unscrew the two screws at the base of the fuel bed and replace the bulbs. To finish replace fuel bed remembering screws and attach frame/fret back onto fire.

### **Replacing light bulbs Brabazon**


Remove the loose fuel effect and fret. Unscrew the two screws at the base of the fuel bed and replace the bulbs. To finish replace fuel bed remembering screws and replace the fret.

### **Replacing light bulbs Operetta**

Remove the loose fuel effect and fret and replace the bulbs. To finish replace fuel bed fret.

### **Changing or matching remote frequency**

If you receive a replacement remote in case of loss/damage or your remote interferes with another appliance near by you are able to change to an alternative frequency/address by following a simple procedure.

1. Make sure the fire is turned to standby (off, but not from the mains) and the LED on the manual keypad is lit.
2. Press and hold the heater on & heater Hi/Low buttons together for 5 seconds and the LED will flash.
3. Press the **FIRE ON** or  button on the remote control. The fire will turn on & off twice.

The procedure is now complete and the fire is once again ready for use. **(If no illumination turn off main on/off switch and leave for one minute to reset software).**

### **Changing battery in the remote**

Your remote uses a CR2032 Lithium Battery, replacements are available from Flamerite Fires stockists, most electrical or photographic stores. Ensure battery is disposed of safely. Do not dispose of in fire, do not swallow and keep away from children.

### **Cleaning**

The fire can be cleaned with a soft damp cloth. If you need to remove fingerprints from stainless steel use a special stainless steel cleaner or a little baby oil or WD40 on a soft cloth.

## **WARNINGS**

- Do not use the fire in the vicinity of a bath shower or swimming pool.
- Never use the fire to dry laundry.
- Never install the fire directly underneath a fixed main socket.
- Never cover the appliance during the operation of the fire.
- The use of an extension lead is not recommended.
- Particular caution should be applied to ensure that children do not play with the marbles/coal.
- As with any electrical appliance whilst the instructions aim to cover as many eventualities as possible, caution and common sense should be applied when operating your appliance, particularly in the vicinity of small children.

## **PROBLEM SOLVING**

No power to the fire

Check the wall socket, plug and fuse.

No illumination

**Turn off main on/off switch and leave for one minute to reset software**  
Check dimmers set too low. Check bulbs have not blown or internal fuse has not blown (see maintenance). Heater will still work if any of the above are the case.

Heater cuts out continually

The safety cut has operated see note on [operating the Fire](#). Where the inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems with the fire. Where a chimney is not blocked off sufficiently it will cause the heater to cut out and the flame effect to stop or work poorly.

Remote will not work.

Check battery. See maintenance, Changing or matching remote frequency.

Loud humming noise when illuminated

Due to moving parts, the electric fire will make a noise. This may vary slightly. For a comparison it may be necessary to visit your local dealer. **Important: your home is quieter than a busy store.**

Noise from the heater when in use

Same as above. As well as a slight humming noise the sound of rushing air will be apparent. Both are normal.

Frame sits away from fire upon delivery

There is a tolerance of 2 to 4mm where the frame sits around the fire. This is normal. The frames are hand made. Held on by magnets it may be pulled upward and off then replaced back onto the fire in a similar fashion if an obvious coming away has occurred.