

Radiance Electric Range

Wall Mounted LED Fire



Instructions for Use, Installation & Servicing For use in GB & IE (Great Britain & Republic of Ireland).



IMPORTANT

THE HEATER OUTLET GRILLE BECOMES VERY HOT WHILST IN OPERATION. DO NOT COVER THE OUTLET GRILLE OR ANY PART OF THE APPLIANCE.

For use with 230V 50Hz electricity supply only.

Please read these instructions carefully before installation and keep them in a safe place.

They will be needed when maintenance or servicing is required.

THIS APPLIANCE MUST BE EARTHED



Contents

Covering the following models:

Radiance 50W	Radiance 80W	Radiance 100W	Radiance 150W	Radiance 190W
219-138	219-102	219-115	219-121	219-132

With the following frame options:

	Radiance 50W	Radiance 80W	Radiance 100W	Radiance 150W	Radiance 190W
Glass Front - Black	919-040	919-344	919-332	919-363	919-389
Glass Front - White	919-064	919-372	919-350	919-381	919-396
Flat Steel	919-119	919-440	919-453	919-471	919-488

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To receive your Extended Warranty your Gazco appliance must have been purchased from our Expert Retailer Network and registered within one month of purchase or installation. Please note that all warranties are effective from the date of purchase. Any Gazco product purchased outside of our Extended Retailer Network, or not registered within the stated time will carry a standard 12 month warranty.

Full terms and conditions are detailed in the Warranty Statement on the Gazco website www.gazco.com. In the event of any conflict of information the wording on the website shall prevail.

Important Note: Should any problems be experienced with your product, claims must first be submitted to the Expert Retailer where the appliance was purchased from who will offer immediate assistance or contact Gazco on your behalf.



Registration No WEE/DH1656ZW In accordance with European Directive 2012/19/ EU, waste electrical and electronic equipment (WEEE) must not be disposed of with household waste.

At the end of its useful life please take this product to an appropriate recycling centre or collection point. You can find your nearest recycling centre by using the bank locator at www.recycle-more.co.uk for UK customers, www.weeeireland.ie for customers in the Republic of Ireland, or by contacting your local authority.



1. Important Information and Health and Safety



HANDLE WITH CARE: THE PAINT SURFACE OF DECORATIVE FRAMES CAN MARK WHEN HANDLING. ALWAYS WEAR THE GLOVES PROVIDED DURING INSTALLATION.

- 1.1 Read all of the instructions carefully before using the appliance.
- 1.2 Remove all packaging and dispose of at an appropriate recycling facility.
- 1.3 Do not locate this appliance immediately below a fixed socket outlet.
- 1.4 Do not use this appliance in the immediate surroundings of a bath, shower, swimming pool or any other area where the appliance could come into contact with water or humidity, e.g. a bathroom.



WARNING! DO NOT COVER

Do not allow the appliance to be covered or let the air inlet/ outlet become obstructed as the appliance may overheat. Please note the warning symbol on the appliance (see above).

- 1.6 **For indoor use only.** This appliance is not suitable for use outside the house.
- 1.7 Keep the power cord away from hot surfaces and hot conditions. Do not route the power lead in front of the appliance.
- 1.8 This appliance must be firmly fixed to or recessed into, a flat internal wall. Ensure that furniture, curtains etc. are positioned no closer than 1m to the appliance.
- 1.9 When the appliance has been installed the position of the plug must be accessible.
- 1.10 Where the electricity supply cable has to pass through a masonry wall, stone surround etc. ensure suitable rubber bushes are fitted at possible wear points.
- 1.11 If the electricity supply cable is damaged do not use the appliance until it has been replaced. For safety reasons the replacement has to be carried out by a Gazco service agent or a similarly competent electrician.
- 1.12 CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out,this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- 1.13 Do not operate the appliance if it is damaged.
- 1.14 Repairs of electrical appliances must only be performed by an electrical engineer. Should the appliance fail to operate, or in case of any damage, please contact the retailer from whom the appliance was purchased.

1.15 This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children of less than 3 years should be kept away unless continuously supervised.

> Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform maintenance.

However Gazco recommend:

This appliance is not intended to be used by persons under the age of 12, persons with reduced physical, sensory or mental capabilities or persons with lack of experience and knowledge in the safe operation of the appliance.

The appliance may be operated by persons above the age of 12 provided they have been instructed in the safe use of the appliance and that they understand the hazards involved. Persons above the age of 12 may also operate the appliance under the supervision of a responsible adult.

Parts of this appliance become hot whilst in operation and under no circumstances should persons under the age of 12 be left alone with the product when it is in operation unless a suitable fireguard is used to protect them against the possibility of coming into direct contact with the appliance.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision.

2. Operating Instructions



WARNING! Do not operate the appliance if it is damaged or has malfunctioned. If you suspect the appliance is damaged or has malfunctioned call a qualified service engineer to inspect the appliance, and replace any part of the electrical system if necessary, before reuse.

Do not disconnect the power at the mains supply <u>whilst</u> <u>the appliance is running</u>. Use the functions on the remote to turn the fire off and ensure the mains switch has been moved to the off position before disconnecting.

GENERAL

2.1 The appliance can be operated by the radio frequency handset or the manual controls.



NOTE: To use both remote and manual functions the manual on/off switch must be in 'ON' position. In order to prevent the product becoming too hot, there is 10s delay when turning on the heater and a 10s delay when turning off the heater fan.

The manual button controls basic functions, not a full range of controls. Use the remote hand set to carry out all functions.



PREPARATION BEFORE USE

Batteries:

- 2.2 Ensure that the handset batteries are new and inserted correctly.
- 2.3 Dispose of old batteries at an appropriate recycling facility.

LOCATION OF POWER SWITCH

2.4 The mains power switch is located on the control panel located on the right-hand side of the appliance, see Diagram 1.

Wall Mounted

Access from the right hand side of the decorative front.

Semi Recessed Installation

Remove the decorative front. The switch can now be accessed through the cutout in the recess bracket. The appliance must be isolated from the mains supply.

- 2.5 Switch ON (-) before operating either the remote or manual controls.
- 2.6 A beep is heard to indicate the fire is ready for use.

2a. Manual Control Panel

Wall Mounted Appliances

2a.1 The manual controls are on the right hand side of the outer casing behind the decorative front, see Diagrams 1 & 2.
 NOTE: For the Radiance 50W the control box is on the left hand side.





Semi Recessed Appliances

2a.2 Access to the manual controls on the side of the appliance is restricted when the appliance has been installed in a semi recessed installation.

This appliance has an additional control box fitted to the right hand side of the heater unit, see Diagrams 1 & 3. **NOTE: For the Radiance 50W the control box is on the left hand side.**



- 2a.3 Turning on the appliance with the main power switch on '-' position. A long beep will be heard.
- 2a.4 Press "LIGHTS ON/OFF" to turn on or turn off both the flame and fuel bed at the same time.
- 2a.5 There are 3 flame colour options:

Press "FLAME" button to select the colour of flame or return to the OFF position.

2a.6 Press "LED BACKLIGHT" button to select the colour of LED backlighting or return to the OFF position.

Note: The appliance will lose the memory for the light functions when the switch is set to the Off Position or the remote runs out of power.

Heater Running Indicators (see Diagram 1)

2a.7 When the fan heater is used in conjunction with the flame or fuel bed effects the heater running indicators will light up for 10 seconds.

The LEDs will illuminate for 10 seconds if the flame or fuel bed effect is On. If the fan heater is used independently, the heater running indicators will stay on.

Reset Button for Remote Control

2a.8 If the handset loses signal or needs to be replaced then, see Section 19 in Servicing Section for details.



2b. Remote Controls

The remote control should be left on a flat surface in the room where the appliance is installed and away from any direct flow of hot air.





Signal Code

2b.1 The remote control works by radio signal. The handheld transmitter is configured in the factory with a unique signal code.

IMPORTANT: If the handset loses signal or needs to be replaced then, see Section 19 in Servicing Section for details.

Turn on/off

- 2b.2 Press U button to turn on the flame effect.
- 2b.3 Press 🕐 button to turn off all the functions under the normal heating control mode including flame effect and fan heater.
- 2b.4 Press **U** button to turn off the flame effect under daily and week timer heating mode.

Week Days/ Time/ Comfort Temperature and Unit Setting

On activation it is recommended that the clock is reset to the correct time to ensure accuracy of the appliance operation.

- 2b.5 Hold the M button for 3 seconds to enter the setting screen.
- 2b.6 Press the ' \leftarrow ' or ' \rightarrow ' button to choose setting to change.

The selected character will be highlighted, see Diagram 6.



2b.7 Press the '+' or '-' button to adjust the number.

Time: 24-hour system. Select Comfort temperature from 15-25°C. Temperature unit: °C/°F.

2b.8 Press the ← button for 3 seconds or wait 10 seconds to save and exit the week, time and heating temperature setting.

Daily Timer Heating

2b.9 The following heating periods have been preset, these can be altered if desired:

06:00 until 08:00 17:00 until 22:00

2b.10 Press **M** until **D** shows at the upper right corner of the screen to enter the daily timer heating mode.





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User Instructions

2b.11 Hold the ← button for 6 seconds to enter the daily heating setting.

A maximum of 3 timed heating periods can be set per day.

- 2b.12 Press ' \leftarrow ' or ' \rightarrow ' to choose hour or minute.
- 2b.13 Press '+' or '-' to set the number. The minute increment / decrement by 15min per press.



- 2b.14 Hold the ← button for 3 seconds or wait for 10 seconds to save and exit the heating time period setting.
- 2b.15 Check the timer setting. Press 🛩 to check the daily timer mode.
- 2b.16 If the heating needs to be turned off, it will be necessary to go back to the Normal Control Mode to it turn off.

When in Daily Timer Mode switching the appliance off with the remote will stop the light output. The heat output will continue according to the timer settings.

Adjusting the Set Temperature

2b.17 Press the '+' or '-' button to increase or decrease the temperature on the basis of COMF temperature.

COMF means the actual temperature is the same as setting.

ECO means the actual temperature is 2°C lower than the setting temperature.

ECO- means 4°C lower, COMF+ means 2°C higher.

COMF++ means 4°C higher.

Adaptive start control

According to room temperature and set-pointed temperature, the heater will automatically determine the appropriate time to heat to ensure that it will reach the set-pointed temperature in the set time (up to 45 minutes prior to the set time).

Flame Colour Adjustment

2b.18 Press 🔕 button to enter the flame adjustment screen.

There are 3 flame colour options, indicated by the number shown in Diagram 7.

There are 6 levels of brightness, including off. This is indicated by the bar, with the blank bar indicating off, see Diagram 9.



- 2b.19 Press the '←' or '→' button to cycle through the flame colour options.
- 2b.20 Press the '+' button to increase the flame brightness.

Press the '-' button to decrease the flame brightness until off.

LED Backlight Colour Adjustment

If the decorative front has an LED feature:

2b.21 Press To enter the Backlight adjustment screen.

There are 14 colour options, indicated by the number shown in Diagram 9.

There are 6 levels of brightness, including off. This is indicated by the bar, with the blank bar indicating off, see Diagram 10.





2b.22 Press the '←' or '→' button to cycle through the Backlight colour options.

2b.23 Press the '+' button to increase the Backlight brightness.

Press the '-' button to decrease the Backlight brightness until off.



Normal Control Mode

2b.24 Normal Control Mode is the default setting.

Alternatively press \mathbf{M} button until the \mathbf{N} logo is shown at the upper right corner of the screen, see Diagram 11.



- 2b.25 Press the '+' or '-' button to adjust the setting temperature from 17 °C to 25°C.
- 2b.26 Press **SSS** A button to turn the heat on/off, **SSS** ON or **SSS** OFF will show at the lower right corner of the screen, see Diagram 12.



Note: It is normal for the fan heater to stop running for periods of time. This happens if the room temperature is higher than the temperature set on the control.

The heater indicator will be turned off after 10s if the flame is switched ON. The heater indicator will stay ON if only the heating function is used.

When in Normal Control Mode switching the appliance off with the remote will stop both the light and heat output.

Count Down Timer

This setting is only in normal heating control mode. It allows the appliance to be returned to Standby after a set period of time. The heater must be switched on to use this function.

2b.27 Press Θ to cycle through the setting from Off and 0.5 hours to 9 hours. Timer logo and remaining time will show on the screen.

The heater of appliance can be automatically run by using daily timer and weekly timer on the remote.

Battery

The battery power level is indicated at the top right of the remote control screen, see Diagram 3.

Battery Full	No action required
Battery Half Power	Ensure new batteries are available.
Battery Empty	Replace batteries immediately

Battery replacement is recommended after 1 year. The Remote requires two 1.5V alkaline AAA batteries.

Changing the batteries will not affect the Timer Mode settings, however, the clock may need adjusting.

Week Timer Heating

2b.28 The following heating periods have been preset, these can be altered if desired:

From Monday to Friday 06:00 until 08:30 17:00 until 22:00

From Saturday to Sunday 06:30 until 09:30 11:00 until 13:00 17:00 until 22:00

2b.29 Press M until W shows at the upper right corner of the screen to enter the week heating mode.



- 2b.30 Hold the ← button for 6 seconds to enter the week timer heating mode setting.
- 2b.31 Press ' \leftarrow ' or ' \rightarrow ' to move the cursor (a flashing underline).
- 2b.32 Press the ← button in the corresponding week position to select (the character is highlighted) or cancel (the character is displayed normally) the current setting, the same time period can be selected together.

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- 2b.33 Press the '→' button to move the cursor to the time period setting area.
- 2b.34 Press ' \leftarrow ' or ' \rightarrow ' button to choose hour or minute.
- 2b.35 Press '+' or '-' to set the number.

A maximum of 3 timed heating periods can be set per day.

Minute increment / decrement by 15min per press.

- 2b.36 Press to set the heating time for the selected day and return to the week line.
- 2b.37 Hold the ← button for 3 seconds or wait for 10 seconds to save and exit the heating time period setting.
- 2b.38 Press ← '←' or '→' to check the timer setting for the week timer heating mode.
- 2b.39 If the heating needs to be turned off, it will be necessary to go back to the Normal Control Mode to it turn off.

When in Weekly Timer Mode switching the appliance off with the remote will stop the light output. The heat output will continue according to the timer settings.

Adjusting the Set Temperature

2b.40 Press the '+' or '-' button to increase or decrease the temperature on the basis of COMF temperature.

COMF means the actual temperature is the same as setting.

ECO means the actual temperature is 2°C lower than the setting temperature.

ECO- means 4°C lower.

COMF+ means 2°C higher.

COMF++ means 4°C higher.

Adaptive start control

According to room temperature and set-pointed temperature, the heater will automatically determine the appropriate time to heat to ensure that it will reach the set-pointed temperature in the set time (up to 45 minutes prior to the set time).

Advance mode

2b.41 The heating state can be advanced to the next period is under both the daily and week timer heating mode.



If the heater is on in the current period, pressing the button will turn the heater off.

If the heater is off in the current period, pressing the button will turn the heater on.

Whether the actual heating will be on/off also depends on the room temperature and setting temperature.

- 2b.42 Press **SSA** to enter the Advance mode under the daily and week timer heating mode, **A** will show at the upper right corner of the screen.
- 2b.43 Press **SSA** again or timer period ends will exit the Advance mode.

Window open detecting

2b.44 When the transmitter detects a rapid drop in room temperature, it will be judged as an open window: the warning icon will be displayed and the heating will be turned off automatically.





2b.45 After indoor temperature rise or manual intervention (by operating remote control), it will return to normal working state.



3. Removing Decorative Fronts



IMPORTANT: TAKE CARE WHEN HANDLING. THIS DECORATIVE FRONT IS HEAVY. LIFT WITH CAUTION.

HANDLING WILL REQUIRE 2 PEOPLE.



3.1 If the decorative front has an LED feature:

Withdraw the LED lighting plug from behind the glass and disconnect the cables.

- 3.2 Undo the 2 screws in the tabs at the top of the appliance.
- 3.3 Carefully pull the bottom edge of the decorative front forward to disengage the lower pins from the bottom slots, see Diagram 17 (1).
- 3.4 Lift the decorative front free from the slots in the top of the appliance, see Diagram 17 (2).



3.5 Replace in reverse.

LED Backlighting

If the backlight cable is not required it can be stored behind the access panel at the bottom of the appliance.

With the decorative frame removed:

3.6 Remove the 2 screws securing the access panel to the underside of the firebox, see Diagram 18.
 NOTE: For the Radiance 50W the access panel is on the left hand side.



3.7 Place the cable into the appliance.



PLEASE ENSURE NO WIRES ARE TRAPPED BEFORE REPLACING THE ACCESS PANEL.

3.8 Replace the access panel and secure with the 2 screws, see Diagram 19.





4. Maintenance

4.1 ALWAYS UNPLUG FROM MAINS SUPPLY BEFORE CLEANING OR UNDERTAKING ANY MAINTENANCE.

GENERAL CLEANING

4.2 Only clean the outer casing when it is cold. Do not use abrasive cleaners.

CLEANING FRONTS

4.3 Wipe the front with a damp cloth and buff with a lint free duster.

Caution: Do not use abrasive cleaners on the glass panel. Do not spray liquids directly onto any surface of the unit.

CLEANING THE FUEL EFFECT

- 4.4 Ensure the appliance is unplugged.
- 4.5 Remove the decorative front, see Section 3.
- 4.6 Remove and wash the fuel effect to remove any dust particles. Alternatively clean with a lint free duster. Ensure that the effect is dry before replacing.

When replacing the fuel effect ensure that it is evenly spread across the fuel bed.

Stone Effect only: Randomly space the clear effect throughout the fuel bed.

CLEANING AIR INLETS

- 4.7 Ensure the appliance is unplugged.
- 4.8 Clean the air inlet and outlet grilles regularly with a soft cloth or the nozzle of a vacuum cleaner.



Dust build-up can inhibit efficient performance of the fan and lead to the safety cut-out operating.

- 4.9 Keep the area around the appliance clean and free of fluff, dust or pet hair.
- 4.10 In particular, build-up of dust etc. can occur around the heater area. Take particular care to keep this area free from such particles on a regular basis to prevent build-up.

BATTERY REPLACEMENT

4.11 When the remote batteries are low they must be changed immediately. Install correct replacements and dispose of the old batteries carefully.



Technical Specification

These instructions cover the following models:

Radiance 50W Radiance 80W		Radiance 100W	Radiance 150W	Radiance 190W	
219-138	219-102	219-115	219-121	219-132	

A 230V ±10% 13A 50Hz supply is required Maximum power consumption: Radiance 50W: 2000 Watts Radiance 80W: 2000 Watts Radiance 100W: 2000 Watts Radiance 150W: 2000 Watts Radiance 190W: 2000 Watts

THIS APPLIANCE MUST BE EARTHED

A 1.8 metre lead with a BS1363 plug containing a BS1362 13A fuse is supplied. Only use a BS1362 13A fuse with this appliance.

2 x Remote control handset battery (AAA).

Appliance Description	Fixing Kit containing:
Radiance 50W Radiance 80W Radiance 100W Radiance 150W Radiance 190W	1 x Instruction Manual 1 x Power Cable 1 x Handset 2 x Retention screws 2 x AAA Batteries 1 x Wall Mounting Bracket 1 x White Stones 1 x Clear Resin Stones
	R50W/ R80W/ R100W
	6 x Screws 6 x Rawl plugs
	R150W
	8 x Screws 8 x Rawl plugs
	R190W
	10 x Screws 10 x Rawl Plugs



Model	Α	В	С	D	E	F
Radiance 50W	590	515	136	370	145	120
Radiance 80W	890	515	136	370	145	120
Radiance 100W	1090	515	136	370	145	120
Radiance 150W	1590	515	136	370	145	120
Radiance 190W	1990	515	136	370	145	120

PACKING CHECKLIST



Technical Specification

These instructions cover the following fronts:

	Radiance 50W	Radiance 80W	Radiance 100W	Radiance 150W	Radiance 190W
Glass Front - Black	919-040	919-344	919-332	919-363	919-389
Glass Front - White	919-064	919-372	919-350	919-381	919-396
Flat Steel	919-119	919-440	919-453	919-471	919-488



Model	А	В	с	D	E (Glass Front)	E (Flat Steel Front)
Radiance 50W	980	670	500	280	18	28
Radiance 80W	1280	670	800	280	18	28
Radiance 100W	1480	670	1000	280	18	28
Radiance 150W	1980	670	1500	280	18	28
Radiance 190W	2380	670	1900	280	18	28

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Note: When installing with a Wall Mounting bracket (see Installation Section 3) this will add a further 10mm to the overall depth of the appliance and frame.

	Control System Technical Data - All Models						
	Main Control Board	Remote Control					
Hardware	RC01-040A04 V2	RF290B V1.2	RF290A-TX V1.3				
Software	RC01-040A04 V2	-	RF290C V06.0.HEX				
Frequency	-	-	ASK/OOK 433.92MHz				
Maximum Transmit Power	-	-	10mW				







1. General

1.4 Check all parts and accessories are removed before disposing of any packaging. If necessary keep the original packaging for future transport and/or storage.

2. Fitting the Appliance

ENSURE THAT THE MAINS SUPPLY IS ISOLATED.

2.1 Locating the Radiance

1.1

1.2

1.3

Your new Radiance may be installed virtually anywhere in your home. However, when choosing a location ensure that the general instructions are followed.

- 2.2 For best results, install out of direct sunlight.
- 2.3 Make sure there are no pipes or cables behind the area to be drilled or cut.
- 2.4 Before installation ensure that the wall is suitably constructed to support the weight of the appliance.

- 2.5 The appliance should ideally be located close to a suitable mains socket to enable connection. An extension could be run from an existing socket outlet but this must be carried out by a suitably qualified electrical engineer. The electrical socket must be easily accessible to allow disconnection when the appliance is fitted. NOTE: Should the appliance be fitted backing on to an outside wall, into a Cavity Wall, open chimney or opening that may be subject to damp and draft, it is necessary that adequate precautions are taken to avoid the appliance coming into contact with moisture or excessive drafts. In such installations, any existing chimney and/or external air vents should be fully sealed.
- 2.6 If the power cord is damaged, it must be repaired by the manufacturer, its authorised service centre or professional person.
- 2.7 Ensure that curtains and furniture are not positioned close to the chosen position, as this would create a potential fire hazard or block the heater outlet ducts.

WARNING! KEEP ALL COMBUSTIBLE MATERIALS AT LEAST 1M FROM THE FRONT AND SIDES OF THE ELECTRIC FIREPLACE.

2.8 There are 2 methods of installation:

Wall Mounted: the appliance is hung on the wall using the wall mounting bracket supplied, see Section 3.

Semi Recessed Installation: the appliance is located in a purpose built recess using the optional Recess Kit, see Section 4.



The Radiance comes with the wall mounting bracket attached. It is held on by 2 screws on the bottom of the appliance which need to be removed before the bracket can be detached.

2.9 Remove the 2 screws from the base of the appliance, see Diagram 2.



2.10 Unhook the wall mounting bracket from the appliance.

When the appliance is installed into a decorative enclosure, it will be necessary to provide ventilation to the upper section of the appliance outer casing with a free area of no less than 52.5cm². This should be positioned in the underside of the top section to either or both sides of the glass.



3. Wall Mounted Installation- Mounting Bracket

- 3.1 Make sure there are no pipes or cables behind the area to be drilled.
- 3.2 Prior to installation ensure the minimum clearances are observed, see Diagram 3.



3.3 Decide on the height from the floor level to the bottom of the heater unit (minimum of 350mm).

Add 140mm to the desired distance between the bottom of the heater unit and floor level to achieve the total distance in Diagram 4.

This will give the required height to the underside of the wall mounting bracket.



- 3.4 To prepare the installation measure the distance from floor level and draw a line on the wall using a spirit level.
- 3.5 Position the wall mounting bracket so that the bottom edge is level with the line drawn on the wall.
- 3.6 Mark the position of the fixing holes on the wall, see Diagram5. The number of holes varies depending on the model, ensure even spacing across the wall mounting bracket.



3.7 Drill the holes and insert the rawlplugs provided. Note: The rawlplugs supplied are suitable for solid wall applications. If it is intended to mount the appliance onto plasterboard or hollow walls suitable fixings must be used, see Diagram 6.



3.8 Attach the bracket to the wall using the screws provided ensuring the hooks are at the top, see Diagram 7.



9 Lift the engine onto the bracket. Insert the hooks into the slots on the back of the engine and secure with 2 screws at the base of the bracket, see Diagram 8.



3.10 Proceed to Section 5.



4.2 Decide on the height from the floor level to the bottom of the recess opening (minimum of 350mm).

It is essential to ensure that there is a gap of 5mm between the edge of the recess opening and the bottom of the heater unit.



- 4.3 To prepare the installation measure the distance from floor level and draw a line on the wall using a spirit level.
- 4.4 Prepare the recess opening according to Diagram 11 and the table below to ensure the space is larger than the appliance.

For all models the opening must be to a depth of 90mm.

Model	Width (W)
Radiance 50W	632
Radiance 80W	932
Radiance 100W	1132
Radiance 150W	1632
Radiance 190W	2032

4.5 Finish the wall up to the edge of the opening.

Preparing the Appliance

- 4.6 Ensure that the wall mounting bracket has been removed, see 2.9.
- 4.7 Remove the 2 screws securing the access panel to the underside of the firebox, see Diagram 12.
 NOTE: For the Radiance 50W the access panel is on the left hand side.





Woder	301	0011	1001	1301	1301
Mounting Brackets			2		
Spacers			2		
Control Box			1		
Hardwiring Kit			1		
M5 x 16 Screws			4		
ST5 x 40 Screws			10		
ST4 x 10 Screws			2		

4.1 Prior to installation ensure the minimum clearances are observed, see Diagram 10.





- 4.8 Withdraw the small quick connect plug. If fitting a decorative front with an LED feature withdraw the long backlight cable.
- 4.9 Connect the small quick connect plug to the control box (supplied with the kit), see Diagram 13.



- 4.10 Thread the cables through the cutout in the access panel.
- 4.11 Place excess cable into the appliance and replace the access panel.
- 4.12 Secure with the 2 screws.

PLEASE ENSURE NO WIRES ARE TRAPPED BEFORE REPLACING THE ACCESS PANEL.

If fitting a decorative front with an LED feature ensure that the backlight cable is still hanging down.

4.13 Attach the control box to the appliance with ST4 x 10 screws provided, see Diagram 14.
 NOTE: For the Radiance 50W the control box is on the left hand side.



4.14 Remove the 2 screws from the front of the appliance, see Diagram 15.



4.15 Remove the 2 screws from the rear of the appliance, see Diagram 16.



- 4.16 Remove the right hand side cover.
- 4.17 Replace the front 2 screws, see Diagram 15. Retain the remaining 2 screws for later use.
- 4.18 Attach the recess brackets to the sides of the appliance with
 4 M5 x 16 screws supplied, see Diagram 17.
 Ensure that a cutout is positioned at the top on the right hand side.





4.19 If hardwiring the appliance to the mains cut out the panel shown in Diagram 18. Caution this will produce sharp edges.
 NOTE: For the Radiance 50W the access panel is on the left hand side.

Note: This is a permanent modification. Once the panel has been removed it can not be replaced.



Installing the Appliance

- 4.20 Position the appliance centrally in the recess. Ensure there is a 5mm gap left between the bottom of the heater unit and the edge of the recess opening.
- 4.21 Mark the position of the 4 fixing holes on the wall, see Diagram 19.



- 4.22 Remove the appliance from the recess.
- 4.23 Drill the 4 holes and insert rawlplugs.If it is intended to mount the appliance onto plasterboard or hollow walls suitable fixings must be used.
- 4.24 Reposition the appliance in the recess.

- 4.25 Secure the brackets to the wall with 4 ST5 x 40 screws, see Diagram 19.
- 4.26 Position the 2 spacers as shown in Diagram 20. It is essential that a spirit level is used.



4.27 Secure with 6 ST5 x 40 screws, see Diagram 21.



5. Connecting the Power

There are 2 methods of connecting the power:

5a. Mains Plug

If using the plug supplied:

5a.1 Attach the power cord to the engine, see Diagram 22. NOTE: For the Radiance 50W the access panel is on the left hand side.





5b. Hardwiring Kit



THIS MUST ONLY BE CARRIED OUT BY A SUITABLY QUALIFIED PERSON.

ENSURE THAT THE MAINS SUPPLY IS ISOLATED.

Note: This is a permanent modification. Once the panel has been removed it can not be replaced.

Future installations: If the appliance is to be used with the plug supplied the Hardwiring kit must remain fitted.

If hardwiring the appliance to the mains:

 5b.1 The panel shown should have previously been removed. Caution sharp edges may be left.
 NOTE: For the Radiance 50W the access panel is on the left hand side.



5b.2 Connect the mains cable to the hardwiring kit, see Diagram 24. Ensuring that the wires are connected correctly, see Diagram 25.



5b.3 Fit the kit using the 2 screws previously removed in 4.15, see Diagram 26.



5b.4 Attach the connector to the hardwiring kit.



6. Fitting the Decorative Fuel Effect

6.1 Evenly spread the decorative fuel effect across the fuel bed.

Stone Effect only: Randomly space the clear effect throughout the fuel bed. It is not necessary to use all of the effect supplied.



7. Fitting the Decorative Front



IMPORTANT: TAKE CARE WHEN HANDLING. THIS DECORATIVE FRONT IS HEAVY. LIFT WITH CAUTION.

HANDLING WILL REQUIRE 2 PEOPLE.

BEFORE FITTING A DECORATIVE FRONT WITH LED EFFECT ISOLATE THE APPLIANCE FROM THE MAINS SUPPLY.



Semi Recessed Installation

With the appliance isolated, turn on the mains power switch on the right hand side of the outer casing.

7.1 The decorative front is secured to the appliance by 4 hooks, see Diagram 28.



- 7.2 Angle the decorative front and locate the hooks in the slots on the top of the appliance, see Diagram 29 (1).
- 7.3 Lower the base of the decorative front until the pins locate in the bottom slots on the face of the appliance, see Diagram 29 (2).



- 7.4 Secure with 2 screws in the 2 outer tabs at the top of the appliance.
- 7.5 If the decorative front has an LED feature connect the backlight cable to the LED lighting plug.
- 7.6 Place the cables behind the glass.



1. Fault Finding

No illumination or uneven lighting:

- 1.1 First change the BS1362 13A fuse for one known to work. If the appliance still does not work, check the socket by plugging in a working appliance. If this too fails to operate, call in a competent electrician to check the socket.
- 1.2 One or more of the LED boards will need replacing. This must be undertaken by a suitably qualified person (*see Servicing Requirements*).

Illumination but no heat:

- 1.3 The safety cut-out has operated to protect against overheating (see User Instructions, Section 2). Ensure the air inlet and outlet grilles are free of dust or any other obstruction.
- 1.4 The thermostat control may be set too low. Increase the setting by pressing the thermostat button on the remote control until the heater turns on.

Remote control fails to work:

- 1.5 Check that the batteries are new and correctly fitted. Replace if necessary.
- 1.6 Ensure that the handset is pointed towards the fire.

2. How to wire a plug

To change the plug supplied with this appliance, follow the instructions below. The instructions assume that the wire has been cut.

Suitable for use in Cyprus, Malta, Ireland & Great Britain.

WARNING – FAILURE TO CONNECT THE WIRES CORRECTLY COULD PUT PEOPLE AT RISK FROM ELECTRIC SHOCK OR FIRE. IF IN DOUBT CONSULT A QUALIFIED ELECTRICIAN.

UK Plug

 UK Plug Supplied

 Type BS1363

 Earth wire

 Neutral wire

 Outer Insulation

Live Wire	Brown	Terminal L / RED		
Neutral Wire	Blue	Terminal N / BLACK		
Earth Wire	Green & Yellow Stripes	Terminal E / (/ GREEN or GREEN & YELLOW		

THIS APPLIANCE MUST BE EARTHED

European Plug

Suitable for use in Austria, Belgium, Bulgaria, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Germany, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain & Sweden.



- 2.1 Dispose of the old plug safely. Ensure the new plug has the relevant approval marking and is not cracked or chipped.
- 2.2 Expose 4cm of the coloured wires and trim to the correct lengths so that they comfortably reach the correct terminals.
- 2.3 Ensure that the Earth wire has more slack than any of the other wires.
- 2.4 Remove some of the insulation to leave about 6mm (screw terminals) to 12mm (winding around screw) of exposed metal core on each wire, taking care not to damage or remove the metal strands.
- 2.5 Twist the strands of the wire together.
- 2.6 Loosen the screw heads above each terminal.
- 2.7 Push the metal wire into the hole beneath each screw head or, dependent on plug design, wind the metal wire around the screw.
- 2.8 Ensure that the insulation reaches right up to each terminal as illustrated and there are no loose strands of wire.
- 2.9 Ensure the cable sits correctly under the cable grip and tighten to secure, taking care that the connecting wires inside the plug are not strained.
- 2.10 Refer to *Technical Specification* for fuse rating and fit the appropriate fuse into the plug (UK Only).
- 2.11 Attach the plug cover.



3. Servicing Requirements

DURING SERVICING OF THIS APPLIANCE IT MAY BE NECESSARY TO CUT CABLE TIES IN ORDER TO ACCESS AND REMOVE SOME OF THE PARTS. THESE MUST BE REPLACED WHEN REASSEMBLING THE APPLIANCE.

THIS APPLIANCE MUST ONLY BE SERVICED BY A SUITABLY QUALIFIED PERSON.

BEFORE UNDERTAKING ANY WORK ON THE APPLIANCE: SWITCH OFF THE APPLIANCE AT THE MAINS POWER SWITCH AND ISOLATE IT FROM THE MAINS ELECTRICITY SUPPLY.

3.1 Wait for at least 10 minutes until the appliance has cooled down.

3.2 Remote Handset Battery Replacement

Replace with 2 AAA batteries. Make sure the batteries are installed correctly in the remote control.

3.3 Maintenance of Motors

The motor used on the flame effect is pre-lubricated for extended bearing life and requires no further lubrication. However, periodic cleaning/vacuuming of the heater unit is recommended.

3.4 Resetting the Thermal Cutout Switch

The appliance is fitted with an Electronic Safety Control (E.S.). This is a safety device which switches off the fire if, the appliance overheats for any reason e.g. when covered.

If the heater stops operating whilst the flame effect continues normally, this indicates that the E.S. Control is in operation.

The E.S. Control can only be re-set after the appliance has cooled down.

To re-set the E.S:

Switch off the appliance (Manual On/Off switch) and leave for approximately 120 minutes.

Remove any obstruction to the fan heater outlet or other internal parts.

Switch on appliance and the E.S. Control will re-set. Ensure that the appliance is functioning correctly. If the E.S. Control operates again, the appliance should be checked by a competent Electrician.

4. Removing the Decorative Front

IMPORTANT: TAKE CARE WHEN HANDLING.				
THIS DECORATIVE FRONT IS HEAVY.				
LIFT WITH CAUTION.				
HANDLING WILL REQUIRE 2 PEOPLE.				

BEFORE REMOVING A DECORATIVE FRONT WITH LED EFFECT ISOLATE THE APPLIANCE FROM THE MAINS SUPPLY.

4.1 If the decorative front has an LED feature:

Withdraw the LED lighting plug from behind the glass and disconnect the cables.

- 4.2 Undo the 2 screws in the tabs at the top of the appliance.
- 4.3 Carefully pull the bottom edge of the decorative front forward to disengage the lower pins from the bottom slots, see Diagram 3 (1).
- 4.4 Lift the decorative front free from the slots in the top of the appliance, see Diagram 3 (2).



4.5 Replace in reverse order.

5. Wall Mounted Installation

Before servicing it will be necessary to remove the appliance from the wall bracket.

- 5.1 Remove the decorative front, see Section 4.
- 5.2 Remove the decorative fuel effect from the fuel bed.

Note: When replacing the fuel effect ensure that it is evenly spread across the fuel bed.

Stone Effect only: Randomly space the clear effect throughout the fuel bed.

5.3 The appliance is secured to the wall bracket by 2 screws located on either side of the heater element, see Diagram 4.



- 5.4 Remove the screws to release the appliance.
- 5.5 Lift the unit off the hooks on the bracket.
- 5.6 Replace in reverse order.



6. Semi Recessed Installation

Before servicing it will be necessary to remove the appliance from the Semi Recessed installation.

- 6.1 Remove the decorative front, see Section 4.
- 6.2 Remove the decorative fuel effect from the fuel bed.

Note: When replacing the fuel effect ensure that it is evenly spread across the fuel bed.

Stone Effect only: Randomly space the clear effect throughout the fuel bed.

6.3 Remove the 4 bracket screws, see Diagram 5.



- 6.4 Remove the appliance from the recess.
- 6.5 Replace in reverse order.

7. Removing the Heater Unit

- 7.1 Carefully lay the appliance on its back on a soft flat surface.
- 7.2 If Semi Recessed: remove the control box from the appliance by removing the screws, see Diagram 6.
 NOTE: For the Radiance 50W the control box is on the left hand side.



7.3 The Heater Unit is attached to the bottom of the appliance by 4 screws, see Diagram 7.



- 7.4 Remove the 4 screws and gently pull the heater unit away from the appliance.
- 7.5 Unplug the wiring loom from the main appliance body by squeezing the sides of the connector, see Diagram 8.



- 7.6 The Heater Unit can now be replaced.
- 7.7 Replace in reverse order.

8. Removing the Screen

All Models

8.1 To remove the screens the 2 side brackets must be removed, see Diagram 9.





8.2 Remove the screws that secure the side panels, see Diagram 10.



8.3 Pull the side panels down at an angle and pull forward to remove, see Diagram 11.Note: Each panel will only fit on one side.



8.4 Using a flat bladed screwdriver carefully bend the metal tabs at the top of the firebox holding the effects screen, see Diagram 12.



8.5 Carefully pull the screen forward to release, see Diagram 13. NOTE: The screen is flexible to bend under the tabs.



8.6 Carefully set screen to one side to avoid damage.

IMPORTANT: When replacing the screen the side with the matt finish must face towards the front of the appliance with the logo located at the top right hand corner.

8.7 Replace in reverse order.

9. Removing the Fuel Bed

All models

In order to access and carry out servicing to many internal parts it is easier to remove Fuel Bed.

To do this:

- 9.1 Remove the screen, see Section 8. It is now possible to access the interior of the appliance.
- 9.2 Remove the 2 screws from either side of the Fuel Bed bracket, see Diagram 14.





9.3 The bracket and the Fuel Bed can now be lifted out of the appliance, see Diagram 15.



9.4 Replace in reverse order. NOTE: The flexible fuel bed locates in a groove in the bracket, see Diagram 16.



10. Replacing the LED boards

All Models

- 10.1 Follow Sections 8 & 9 to remove the screen and fuel bed.
- 10.2 The LED boards are located at the bottom of the appliance, see Diagram 17.



10.3 The LED boards are coupled together at the end of each board and held in place by clips, see Diagram 18.



- 10.4 Unplug the correct LED board and use a pair of long nosed pliers to squeeze the clips and release.
- 10.5 Fitting a new board is the reverse of this process.

11. Removing the Effects Spindle

In order to access and carry out servicing to some internal parts the Effects Spindle will need to be removed.

- 11.1 Remove the screen, see Section 8.
- 11.2 The Effects Spindle is attached to the Effects Motor and supported in 2 additional places, see Diagram 19. NOTE: The Radiance 50W does not have a central support.



11.3 Remove the screw securing the Effects Spindle to the central bracket, see Diagram 20.





11.4 The Effects Spindle is attached to the Effects Motor by a rubber sleeve.Pull the rubber sleeve off the Effect Motor axle, see Diagram 21.



11.5 Gently withdraw the spindle from the support brackets at an angle, see Diagram 22.



11.6 Replace in reverse order.

12. Accessing the Electronics

- 12.1 Follow Sections 8, 9 & 11 to remove the screen, fuel bed and Effects Spindle.
- 12.2 The electronics are protected by a cover on the right hand side of the appliance, see Diagram 23.



By removing this cover it is possible to service the following parts: Effects Motor Manual Control Board PCB

Wall Mounted only

12.3 Remove the 2 screws securing the outer right hand side cover from the rear of the appliance, see Diagram 24, Arrow A.



12.4 Remove the cover to reveal additional fixings.

All Models

- 12.5 Remove the 2 screws from the rear of the appliance, see Diagram 24, Arrow B.
- 12.6 Remove the front 3 screws on the right hand side of the appliance, see Diagram 25.





12.7 The inside cover can now be removed to reveal the electronics, see Diagram 26.



12.8 Replace in reverse order.

13. Replacing the Manual Control Board

- 13.1 Follow Sections 8, 9, 11 and 12 to access the Control Board.
- 13.2 Undo the screws on the back of the board, see Diagram 27.
- 13.3 Unclip the connector to remove the board.



13.4 Replace in reverse order.

14. Replacing the Control PCB

- 14.1 Follow Sections 8, 9, 11 and 12 to access the PCB.
- 14.2 Remove the wires from the PCB, carefully noting the current location.

14.3 Unscrew the 2 diagonal fixings (A) and 2 push fit fasteners (B) then carefully remove the PCB unit, see Diagram 28.



14.4 Replace in reverse order ensuring the connections are put back in exactly the same configuration as was originally found.



PLEASE ENSURE NO WIRES ARE TRAPPED

15. Replacing the Power PCB

NOTE: The Radiance 50W does not have a separate Power PCB.

- 15.1 Follow Sections 8, 9, 11 and 12 to access the PCB.
- 15.2 Remove the wires from the PCB, carefully noting the current location.
- 15.3 Remove the push fit fasteners, then carefully remove the PCB unit, see Diagram 29.



15.4 Replace in reverse order ensuring the connections are put back in exactly the same configuration as was originally found.





16. Replacing the RF Receiver

The RF Receiver is located at the bottom of the appliance.

16.1 Undo the screw securing the RF Receiver, see Diagram 30.



- 16.2 Slide the RF Receiver forward and lower out of its location.
- 16.3 Disconnect to remove.
- 16.4 Replace in reverse order.

17. Replacing the Effects Motor

- 17.1 Follow Sections 8, 9, 11 and 12 to access the Effects Motor.
- 17.2 Remove the 4 screws on the side of the appliance securing the Effects Motor housing, see Diagram 31.



17.3 The effects motor and housing can now be withdrawn from the casing.

17.4 Undo the 2 nuts and remove the bolts securing the Effects Motor to the housing, see Diagrams 32 and 33.





- 17.5 Detach the cable connecting the motor unit to the PCB.
- 17.6 Replace in reverse order.



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PLEASE ENSURE NO WIRES ARE TRAPPED

18. Decorative Front LEDs

- 18.1 Remove the Decorative Front, see Section 4.
- 18.2 Carefully place the decorative front on a soft flat surface, see Diagram 34.





18.3 Carefully withdraw the LED strip from the channel, see Diagram 35.



18.4 The LED strip can now be replaced.

To replace:

18.5 Feed the LED strip into the channel, ensuring that the plug is located on the lower left hand side, see Diagram 33.

19. Pairing the Remote Control to the Appliance

Signal Code

The below operations should be carried out before coding when changing to a new remote or the unit cannot be controlled by the remote:

The reset button is located on the control panel located on the right-hand side of the viewing window, see Diagram 36.

19.1 Press the reset button for 3 seconds (a pen point may be needed) until 3 short beeps sound from the unit, release the button.

Within 10 seconds, press the \bigcirc button on remote. The coding is finished when 1 long beep sounds from the unit.



Resetting of the remote control is necessary if the appliance operates wrongly due to external interference signal and the remote control is not in use.

20. Resetting the Remote

Resetting the Remote may necessary if the appliance operates incorrectly under the signal from the Remote, or if the Remote does not operate correctly.

- 20.1 Open the back cover of the Remote.
- 20.2 Press the Reset button for 3 seconds and reset the coding, see Diagram 37.







Spare Parts List



Radiance 50W Radiance 80W Radiance 100W Radiance 150W Radiance 190W Component Part Part Part Part Part Quantity Quantity Quantity Quantity Quantity Code Code Code Code Code LED - Back Light Strip EL0780 EL0625 EL0626 EL0627 EL0628 1 1 1 1 1 **RF** Receiver EL0735 1 EL0735 1 EL0735 1 EL0735 1 EL0735 1 EL0736 Recessed Manual Control Box 1 1 EL0736 EL0736 EL0736 1 EL0736 1 1 Control PCB EL0783 1 EL0737 1 EL0737 1 EL0737 EL0737 1 1 Power PCB -EL0738 1 EL0738 1 EL0738 EL0738 1 -1 Motor (with Connecting Plug) EL0632 EL0632 1 EL0632 1 EL0632 1 EL0632 1 1 Manual Control Board EL0739 EL0739 EL0739 EL0739 EL0739 1 1 1 1 1 Effect Spindle PL0226 1 PL0174 1 PL0175 1 PL0189 1 PL0177 1 Fuel Bed LED Board _ _ _ EL0623 3 _ _ Effect LED Board EL0640 EL0639 EL0640 EL0640 EL0640 1 1 1 1 1 Main Front Screen (Effects Screen) PL0227 1 PL0166 1 PL0167 1 PL0168 1 PL0169 1 Effect LED Board EL0620 1 EL0621 1 EL0621 2 EL0621 2 Effect LED Board _ ------EL0620 1 -EL0623 EL0622 2 EL0623 2 EL0623 3 EL0622 1 1 EL0740 EL0740 EL0740 EL0740 EL0740 1 1 1 1 1 EL0550 1 EL0550 1 EL0550 1 EL0550 1 EL0550 1 EL0677 1 EL0677 1 EL0677 1 EL0677 1 1



Only use Genuine Gazco spares when servicing your appliance.

All of our essential spare parts and consumable items are available to purchase from our webshop at www.gazcospares.com.

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Information Requirement - Electric Heaters

Information Requirement for Electric Local Space Heaters

Model		Radiance 50W	Radiance 80W	Radiance 100W	Radiance 150W	Radiance 190W		
	Nominal Heat Output - P _{nom}	2.0kW	2.0kW	2.0kW	2.0kW	2.0kW		
Minimum Heat Output -Pmin		1.0kW	1.0kW	1.0kW	1.0kW	1.0kW		
ŤŐ	Maximum Continuous Heat Output - P _{max, c}	2.0kW	2.0kW	2.0kW	2.0kW	2.0kW		
	· · · · · · · · · · · · · · · · · · ·							
vuxiliary lectricity nsumption	At Nominal Heat Output - <i>el_{max}</i>	12.5W	12.5W	12.5W	12.5W	12.5W		
	At Minimum Heat Output - <i>el_{min}</i>	12.0W	12.0W	12.0W	12.0W	12.0W		
Coi E V	In Standby Mode - <i>el_{sb}</i>	0.49W	0.49W	0.49W	0.49W	0.49W		
Type of heat input, for electric storage local space heaters only								
Manual heat charge control, with integrated thermostat		No	No	No	No	No		
Manual heat charge control with room and/or outdoor temperature feedback		No	No	No	No	No		
Electronic heat charge control with room and/or outdoor temperature feedback		No	No	No	No	No		
Fan assisted heat output		No	No	No	No	No		
	Type of heat output/room temper	ature contro	bl					
Single stage heat output and no room temperature control		No	No	No	No	No		
Two or more manual stages, no room temperature control		No	No	No	No	No		
With mechanic thermostat room temperature control		No	No	No	No	No		
With electronic room temperature control		No	No	No	No	No		
Electronic room temperature control plus day timer		No	No	No	No	No		
Electronic room temperature control plus week timer		Yes	Yes	Yes	Yes	Yes		
	Other control options (multiple sele	ctions poss	ible)					
Room temperature control, with presence detection		No	No	No	No	No		
Room temperature control, with open window detection		Yes	Yes	Yes	Yes	Yes		
With distance control option		No	No	No	No	No		
With adaptive start control		Yes	Yes	Yes	Yes	Yes		
With working time limitation		No	No	No	No	No		
With black bulb sensor		No	No	No	No	No		
Contact	Corrected Control Dead Control Estate Evolution EV0.7.10							
Contact:	Gazco Ltd, Osprey Hoad, Sowton Industrial Estate, Exeter, EX2 /JG							

Gazco Limited, Osprey Road, Sowton Industrial Estate, Exeter, Devon, England EX2 7JG Technical Customer Services (01392) 261950 Fax: (01392) 261951 E-mail: technicalservices@gazco.com

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